

Corrosion Control Consultants and Labs, Inc.

a **GPI** company

Laboratory Customer Feedback

CCC&L strives to provide the highest quality service to each of our customers. Please take the time to complete this brief survey in order to assist us in improvement.

Your Name: _____

Company: _____

Phone Number: _____ Fax Number: _____

E-Mail Address: _____

Address: _____

	Excellent (5)	Good (4)	OK (3)	Poor (2)	Unacceptable (1)
Accuracy of Laboratory Report	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Turn Around Time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Analytical Fees	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Laboratory Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please use the remaining space to provide your comments:

Please return your completed survey to Mike Swiech - Laboratory Quality Manager.

Phone: 616-940-3112x122

Fax: 616-940-8139

E-Mail: mswiech@ccclabs.com

Mailing Address: 4403 Donker Court SE, Kentwood, MI 49512

4403 Donker Court South East, Kentwood, Michigan 49512
616.940.3112 phone 616.940.8139 fax www.ccclabs.com

Rec. By: _____
Date: _____
Rev By: _____
Date: _____
CA: _____